5 lessons: Writing a letter of complaint

<https://classroom.thenational.academy/lessons/letter-of-complaint-reading-focus>

<https://classroom.thenational.academy/lessons/letter-of-complaint-reading-focus-b88239>

<https://classroom.thenational.academy/lessons/letter-of-complaint-identifying-the-features>

<https://classroom.thenational.academy/lessons/letter-of-complaint-clause-structures>

<https://classroom.thenational.academy/lessons/letter-of-complaint-write-your-own>